

### ***Terms & Conditions – BYKEA Checkout***

- This Service is currently available in 4 cities of Pakistan: Karachi, Lahore, Islamabad & Rawalpindi
- Donation amount is excluded of Rs. 70 flat service charges, which goes to the daily wage earner
- Service hours are 10 am to 5 pm – or as per local government orders
- After submitting your details, you'll receive an SMS mentioning your Order ID
- You will be called from Baitussalam to confirm that Order ID
- After confirmation you'll receive an SMS with TRIP ID and Tracking URL
- BYKEA's rider will reach you in max 45 mins
- You will have to pay the rider total amount including service charges
- Your Trip/order might get cancelled due to unavailability of riders in your area.